

# SUMMIT COUNTY ADM BOARD CONSUMER SURVEY DASHBOARD



## How to use the dashboard:

- To view in full screen, click the bi-directional arrow in the bottom right corner.
- Some information can be filtered by year by clicking the available buttons.
- Multiple years can be selected using the ctrl key.
- Hover your mouse over a chart to see additional information.
- To view the data as a table, right click and select "view as table".
- To navigate the dashboard click the buttons at the bottom of the screen.

Please send questions about the dashboard to [adm@admboard.org](mailto:adm@admboard.org).

## About the surveys:

- The surveys are administered to consumers of publicly funded behavioral health services in Summit County.
- Adult consumers complete the Mental Health Statistics Information Program (MHSIP) survey.
- Youth consumers 12-17 complete the Youth Services Survey (YSS).
- Parents or guardians of children/youth consumers complete the Youth Services Survey for Families (YSS-F).
- Each survey scores 7 subscales from 2 categories: Perception of Care & Treatment Outcomes.
- Each question is scored on a scale of 1 to 5, 1 being negative and 5 being positive.
- Each subscale is summed and divided by the number of questions, scores greater than 3.5 are considered positive.
- Subscales missing more than one-third of the responses are not scored.
- Each subscale is scored by the percentage of positive responses.
- The overall result is the average of the 7 subscale scores.
- The MHSIP and YSS-F surveys have comparable state and national results.
- The state and national scores are released the following year, the state early in the year and national later in the year.
- For the comparable national scores, the previous years score will display until the current year score is released.

Overview

MHSIP  
Results

MHSIP  
Demographics

MHSIP Trends

YSS-F  
Results

YSS-F  
Demographics

YSS-F Trends

YSS Results

YSS  
Demographics

YSS Trends

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SELECT YEAR

2018	2020	2022	2024
2019	2021	2023	

Survey Count

1749

# Mental Health Statistics Information Program (MHSIP)

County Results

78%

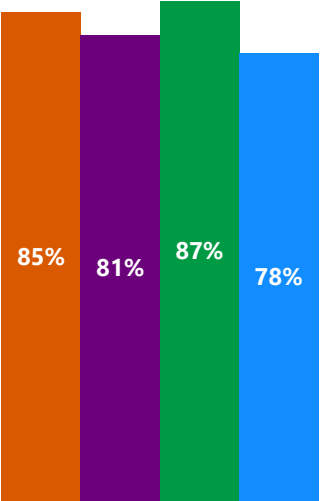
State Results

72%

National Results

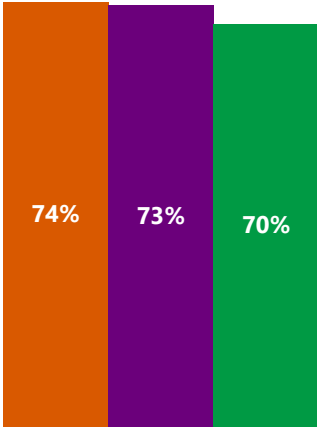
82%

Perception of Care



● Satisfaction ● Access ● Quality ● Participation

Treatment Outcomes



● Outcomes ● Functioning ● Social

- Overview
- MHSIP Results
- MHSIP Demographics
- MHSIP Trends
- YSS-F Results
- YSS-F Demographics
- YSS-F Trends
- YSS Results
- YSS Demographics
- YSS Trends

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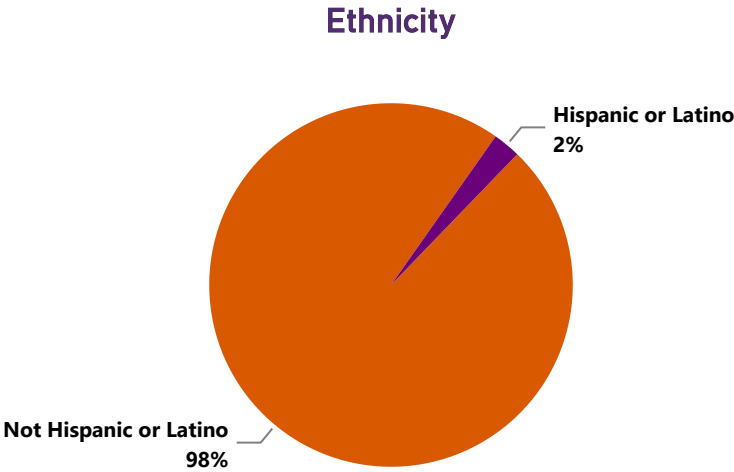
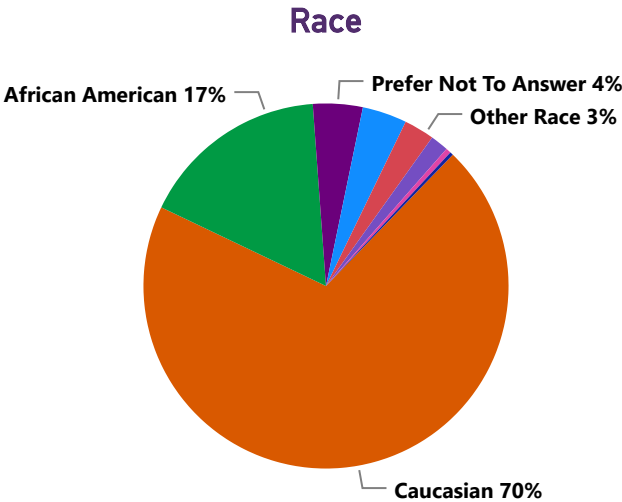
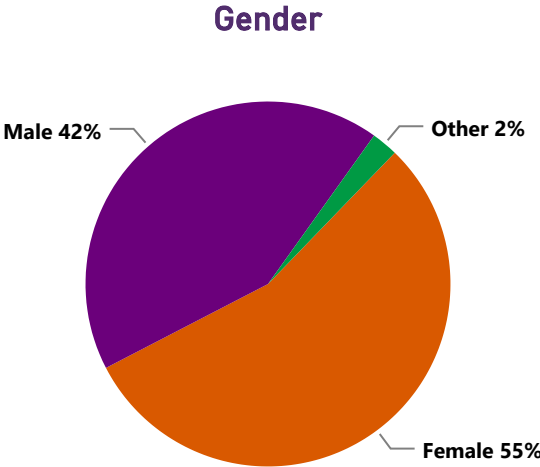
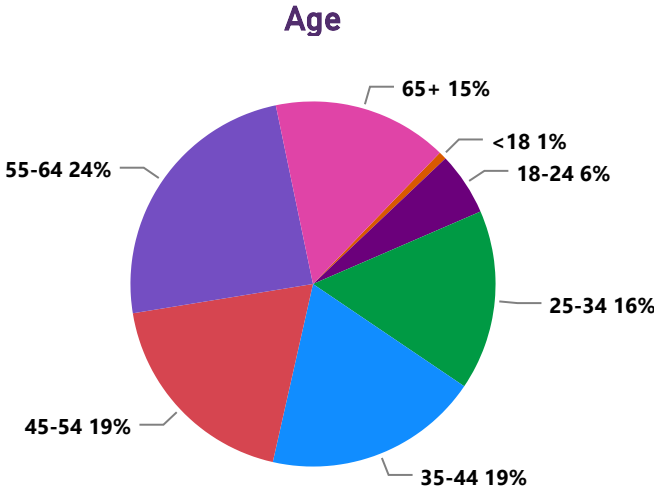
SELECT YEAR

2018	2020	2022	2024
2019	2021	2023	

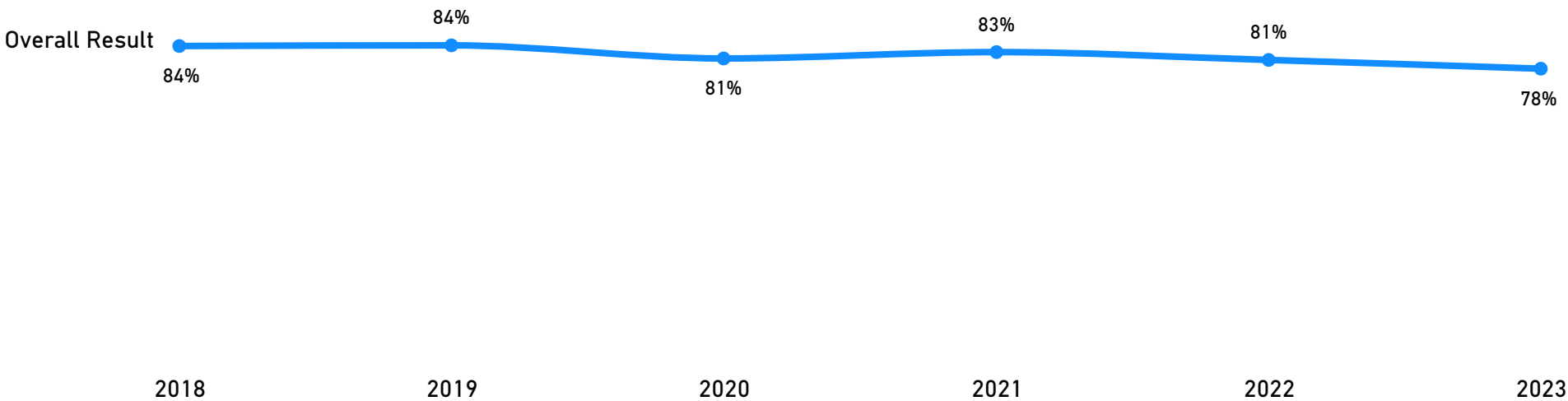
Survey Count

1749

# Mental Health Statistics Information Program (MHSIP)



# Mental Health Statistics Information Program (MHSIP)



## Select a Subscale

Overall Result	Satisfaction	Access	Quality	Participation	Outcomes	Functioning	Social
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### About the Results:

- Each survey scores 7 subscales from 2 categories: Perception of Care & Treatment Outcomes.
- The Perception of Care subscales are: General Satisfaction, Access, Quality & Appropriateness, and Participation in Treatment.
- The Treatment Outcomes subscales are: Quality of Life (Outcomes), Functioning, and Social Connectedness.
- The overall result is the average of the 7 subscale scores.

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SELECT YEAR

2022

2023

Survey Count

88

# Youth Services Survey for Families (YSS-F)

County Results

85%

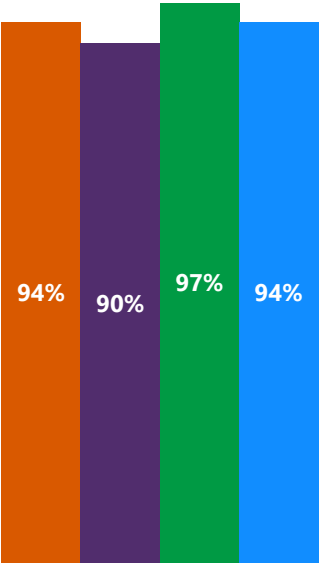
State Results

75%

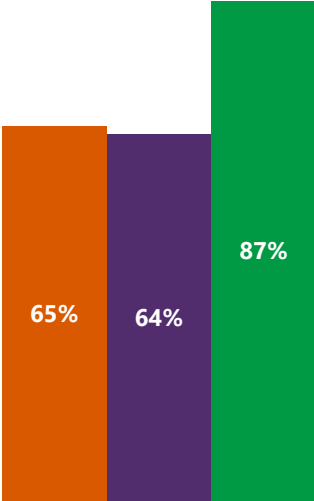
National Results

83%

Perception of Care



Treatment Outcomes



● Appropriateness ● Access ● Cultural Sensitivity ● Participation in Trea...

● Outcomes ● Functioning ● Caregiver Social Connectedness

Overview

MHSIP  
Results

MHSIP  
Demographics

MHSIP Trends

YSS-F  
Results

YSS-F  
Demographics

YSS-F Trends

YSS Results

YSS  
Demographics

YSS Trends

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SELECT YEAR

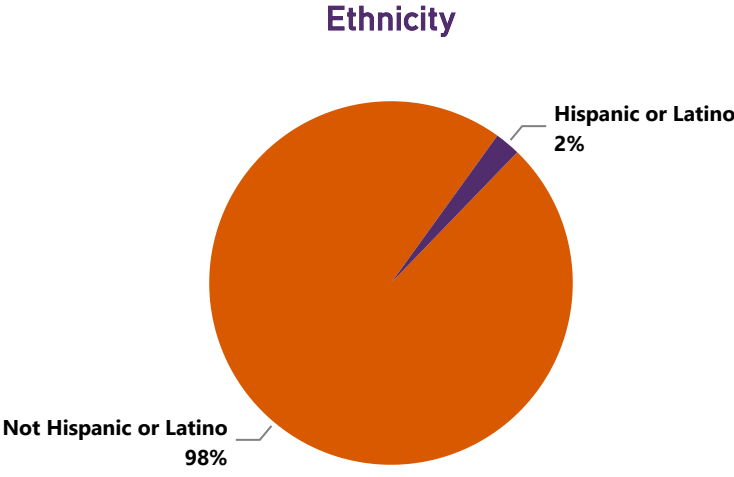
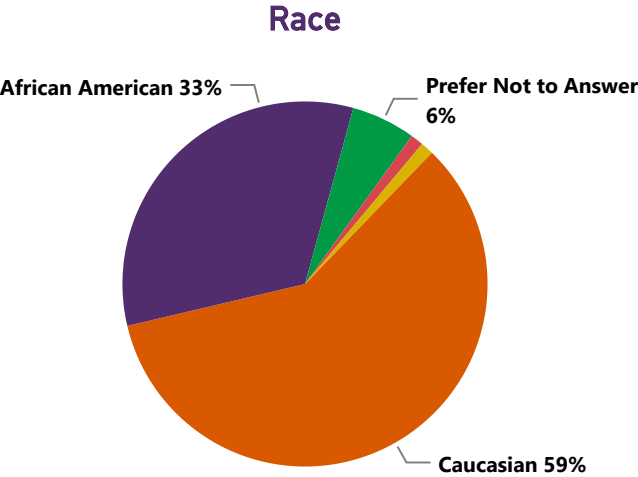
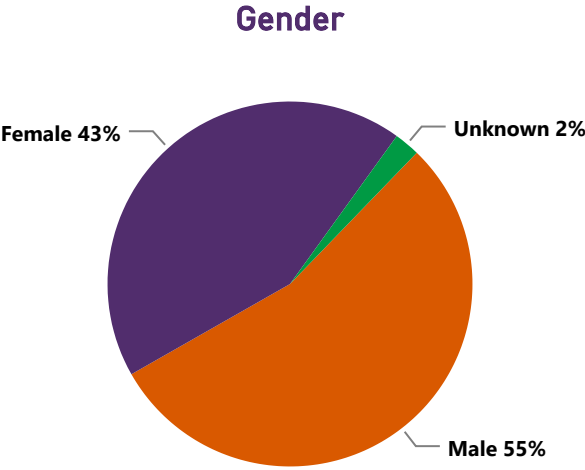
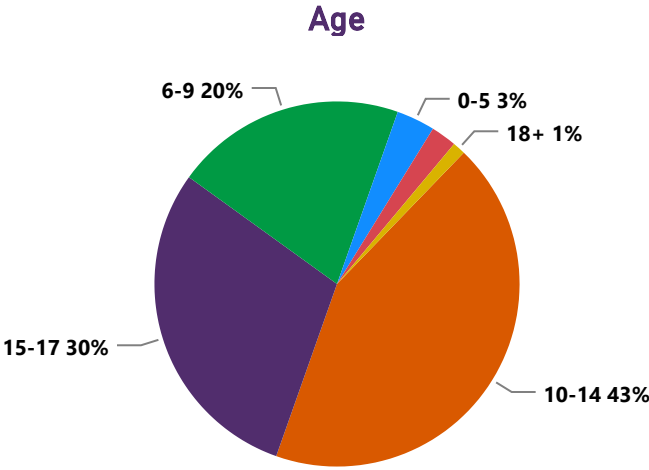
2022

2023

Survey Count

88

# Youth Services Survey for Families (YSS-F)



Overview

MHSIP  
Results

MHSIP  
Demographics

MHSIP Trends

YSS-F  
Results

YSS-F  
Demographics

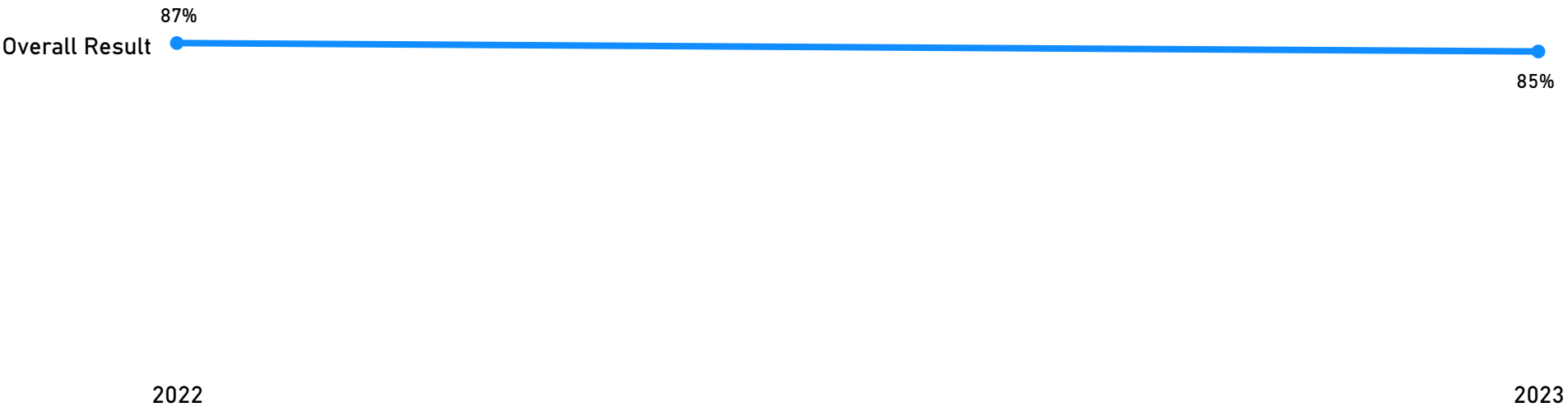
YSS-F Trends

YSS Results

YSS  
Demographics

YSS Trends

# Youth Services Survey for Families (YSS-F)



## Select a Subscale

Overall Result	Appropriateness	Access	Cultural	Participation	Outcomes	Functioning	Caregiver
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**About the Results:**

- Each survey scores 7 subscales from 2 categories: Perception of Care & Treatment Outcomes.
- The Perception of Care subscales are: Appropriateness, Access, Cultural Sensitivity, and Participation in Treatment.
- The Treatment Outcomes subscales are: Outcomes, Functioning, and Caregiver Social Connectedness.
- The overall result is the average of the 7 subscale scores.

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SELECT YEAR

2022

2023

Survey Count

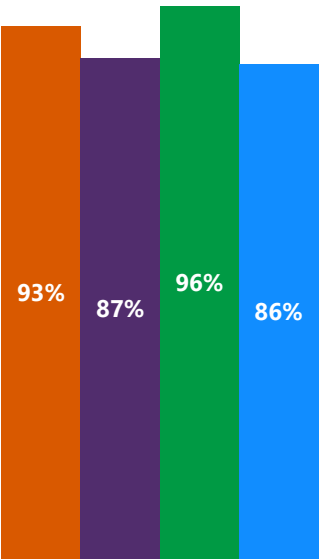
86

# Youth Services Survey (YSS)

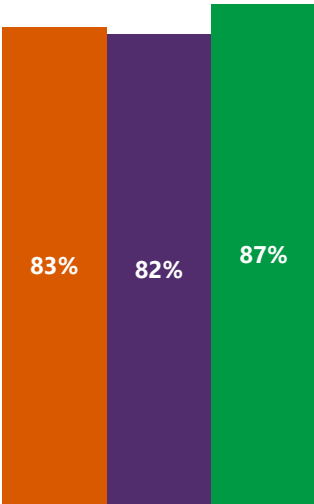
County Results

88%

Perception of Care



Treatment Outcomes



● Appropriateness ● Access ● Cultural Sensitivity ● Participation in Trea...

● Outcomes ● Functioning ● Social Connectedness

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- YSS Demographics
- YSS Trends



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SELECT YEAR

2022

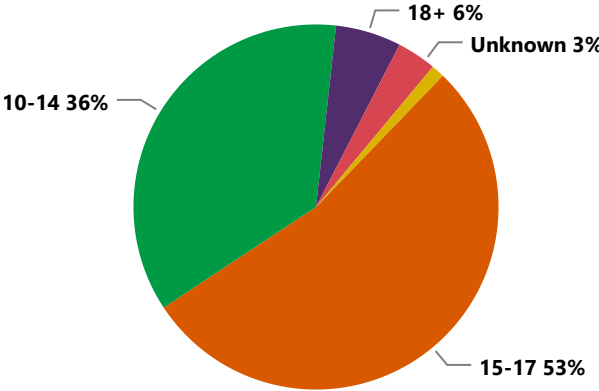
2023

Survey Count

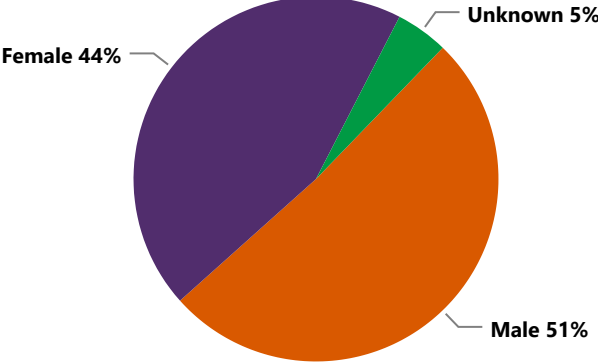
86

# Youth Services Survey (YSS)

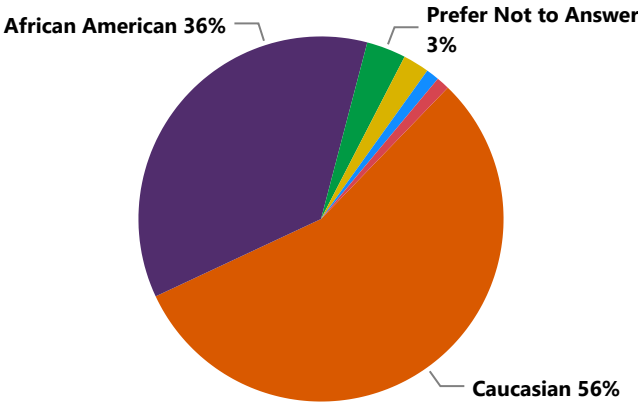
Age



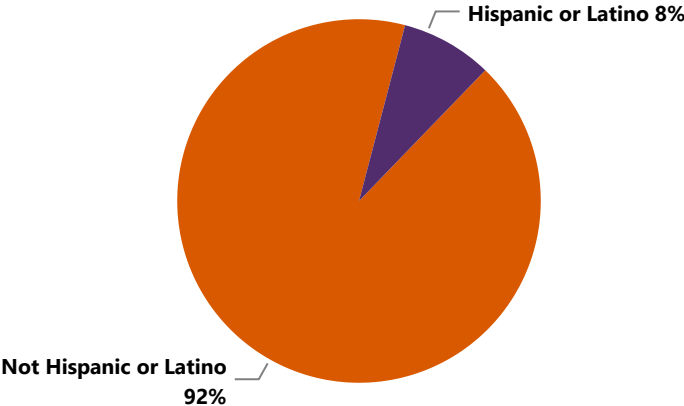
Gender



Race



Ethnicity



Overview

MHSIP  
Results

MHSIP  
Demographics

MHSIP Trends

YSS-F  
Results

YSS-F  
Demographics

YSS-F Trends

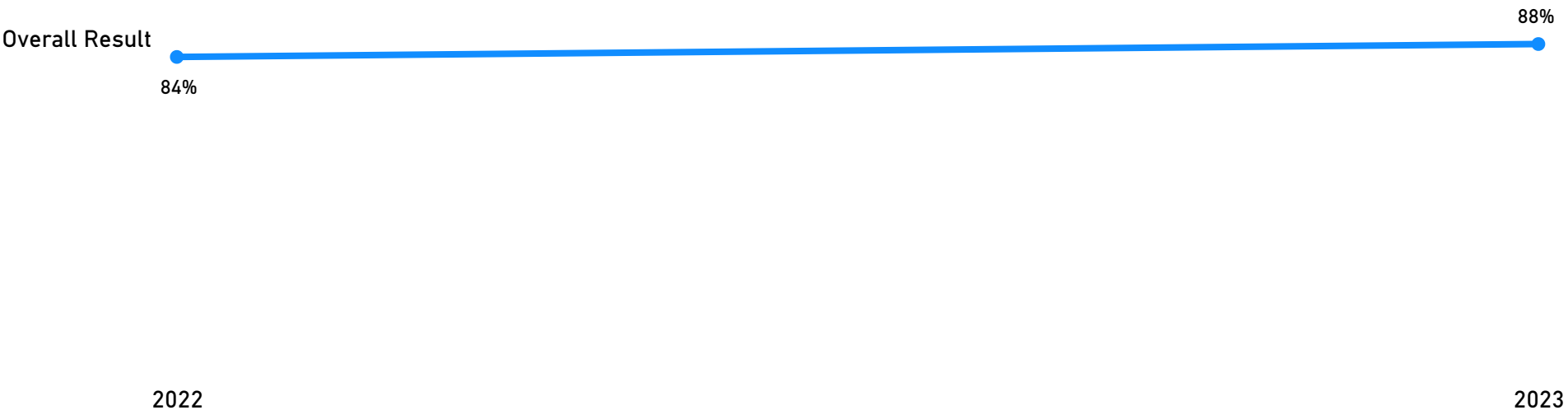
YSS Results

YSS  
Demographics

YSS Trends

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# Youth Services Survey (YSS)



## Select a Subscale

Overall Result	Appropriateness	Access	Cultural	Participation	Outcomes	Functioning	Social
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### About the Results:

- Each survey scores 7 subscales from 2 categories: Perception of Care & Treatment Outcomes.
- The Perception of Care subscales are: Appropriateness, Access, Cultural Sensitivity, and Participation in Treatment.
- The Treatment Outcomes subscales are: Outcomes, Functioning, and Social Connectedness.
- The overall result is the average of the 7 subscale scores.