

Recovery Starts Here.

The County of Summit Alcohol, Drug Addiction and Mental Health (ADM) Board oversees and pays for treatment, prevention and recovery support services for mental health and substance use disorders for Summit County residents. These benefits are provided directly to eligible persons through a network of ADM Board contract providers. Together, the ADM Board and its network of providers work to ensure that quality services are available to all Summit County residents.

The ADM Board is able to pay for these benefits largely as a result of a property tax levy approved by Summit County voters. This strong local support, along with state and federal funding received from the Ohio Department of Mental Health and Addiction Services (OMHAS), helps thousands of Summit County residents prevent or delay the onset of behavioral health problems and achieve and sustain long-term recovery.



Network Providers

ADM Crisis Center
Akron UMADAOP
The Blick Center
Catholic Charities Summit County
Child Guidance & Family Solutions
CHC Addiction Services
CHOICES Social Center
Coleman Health Services
Community Support Services
Greenleaf Family Center
Hope United
IBH Addiction Recovery
Minority Behavioral Health Group
OhioGuidestone
Oriana House
Portage Path Behavioral Health
Shelter Care
Summit Psychological Associates
Summit Recovery Hub
Tarry House

County of Summit ADM Board

1867 W Market Street, Suite B2

Akron, Ohio 44313

330-762-3500

www.admboard.org

Last updated: 01/24



Member Benefits



Services

The ADM Board's benefit plan provides public funding to pay for a wide range of prevention, treatment, and supportive services to individuals and families who may be at risk for or who are working toward recovery from mental illness or substance use disorders. In fact, many of the services covered by the ADM Board are not covered by any other benefit plans, including Medicaid and commercial insurance.

Services are provided by our network of providers and are culturally competent and available to individuals across the lifespan. Some examples of these services include, but are not limited to:

- Diagnostic Assessment
- Counseling
- Residential Treatment
- Crisis Intervention
- Medication
- Prevention
- Vocational
- Peer Support
- Recovery Housing

In Crisis? Get Help Fast.

If you or a loved one is in crisis, contact one of our 24/7 lines.

Crisis Helpline: 988

Mental Health Hotline: 330-434-9144

Addiction Helpline: 330-940-1133

Crisis Text Line: Text HOME to 741741

Enrollment

Benefits are available for individuals of all income levels with priority given to those most in need.

You must be a resident of Summit County to be eligible for the ADM Board benefit plan. Non-residents can receive time-limited services in a crisis situation.

When you enroll, you will be asked to sign a billing authorization statement and proof of residency form. These forms allow the provider to bill the ADM Board to help offset the cost of your mental health and/or substance use treatment.



Fee for Services

The ADM Board uses a sliding fee scale.

You will be asked about your income, family size, and insurance coverage to determine how much, if any, of your treatment cost can be billed to the ADM Board.

Any co-pay for service that is calculated during this process is your responsibility to pay.

To enroll, your personal information will be entered into a confidential computerized billing system by the provider, and you will be assigned a patient identification number. You may choose not to enroll; however, your services will then become self-pay, and you will be billed by the provider.

What if I am not happy with my service?

Network providers try to ensure that you are well served, but sometimes you or your family may feel that your needs and concerns are not being addressed properly. There are several steps you may take to resolve the issue:

- You can talk it over with your counselor, case manager, other service provider, or their respective supervisor. Sometimes, issues are easily resolved with communication.
- You can talk with the provider's Clients' Rights Officer/Ombudsman.
- If the issue is still not resolved to your satisfaction, you can speak with the ADM Board's Clients' Rights Coordinator at 330-564-4087.

What if I do not agree with the decision about my eligibility/benefits?

To determine eligibility and benefits levels, network providers use a process that is the same for all clients seeking services. If you have questions about how or why a decision was made about your eligibility for the ADM Board's public subsidy and/or the amount of the benefits available to pay for your service costs, you should:

- Contact the network provider's finance or billing department.
- Call the ADM Board's Manager of Information Technology at 330-564-4070.